No Show and Cancellation Policy

At OrthoCincy, our goal is to provide timely, high-quality care to every patient. When an appointment is missed without notice, it prevents another patient from receiving needed care and disrupts our clinical schedule. To ensure fairness and consistent access, we have established the following no-show and cancellation policy for MRI, EMG, and Pain Management Procedures and In-Office Procedures.

What counts as a No-Show / Late Cancellation?

An appointment is considered a no-show when a patient:

- Does not arrive for a scheduled appointment.
- Cancels or reschedules the same day of the scheduled appointment.
- Arrives so late that the appointment cannot be completed and must be rescheduled.

Cancellation and Rescheduling Requirements:

If you need to cancel or reschedule, please notify us at least 24 hours before your appointment. You may cancel by:

- Calling our office at 859.301.2663
- Sending a message through MyChart

Providing advanced notice allows us to offer the appointment to another patient.

No-Show / Late Cancellation Fees

A no-show fee of $100.00 may be charged for MRI, EMG, and Pain Management Procedures and In-Office Procedures. The fee is NOT covered by insurance and is the patient's responsibility.

This policy is effective June 1, 2026.